

## Consumer Survey 2014 Statewide Mental Health

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	Response Percent	Response Count
Number who took the survey	100.0%	2018

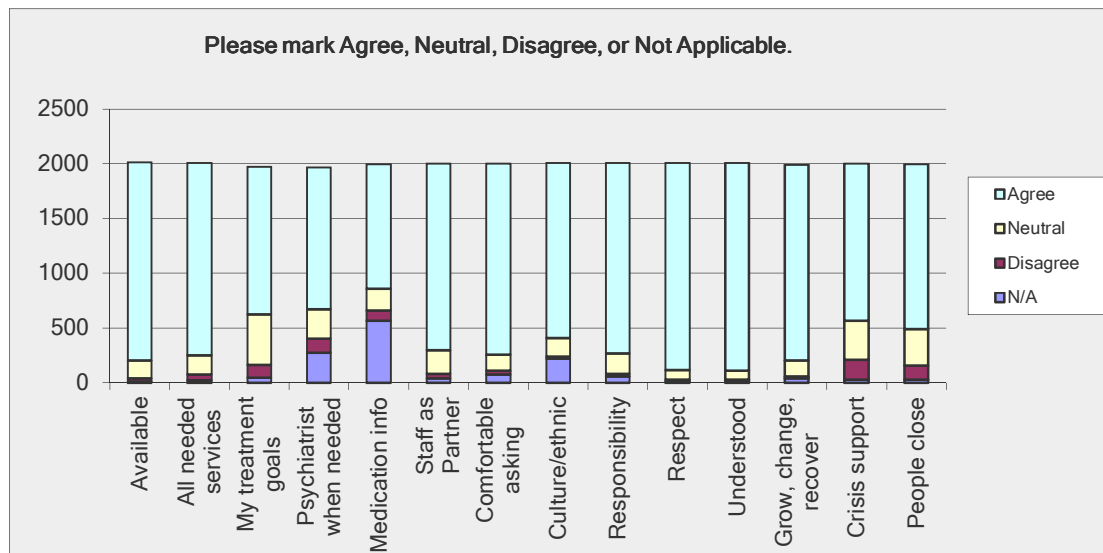
Throughout this document "Percent Agree" is calculated without N/A

Final (4) 9/29/14 janet.jares@wyo.gov

## Consumer Survey 2014 Statewide Mental Health

Please mark Agree, Neutral, Disagree, or Not Applicable.

Answer Options	Agree	Neutral	Disagree	N/A	Response Count	Count Without N/A	Percent Agree
Available Services were available at times that were	1810	162	29	11	2012	2001	90.5%
All needed I was able to get all of the services I thought	1757	176	54	19	2006	1987	88.4%
My Psychiatrist I, not staff, decided my treatment goals.	1348	463	116	44	1971	1927	70.0%
Medication I was able to see a psychiatrist when I	1295	271	130	271	1967	1696	76.4%
Staff as If I receive prescription medicine, staff told	1140	196	92	567	1995	1428	79.8%
Comfortable I believe that staff see me as a partner in	1710	218	39	37	2004	1967	86.9%
Culture/ethn I felt comfortable asking questions about my	1748	150	31	75	2004	1929	90.6%
Responsibili Staff were sensitive to my cultural/ethnic	1605	165	21	218	2009	1791	89.6%
Respect Staff encouraged me to take responsibility	1742	188	19	57	2006	1949	89.4%
Understood Staff treated me with respect.	1898	87	18	8	2011	2003	94.8%
Grow, Staff spoke with me in a way that I	1899	81	18	8	2006	1998	95.0%
Crisis Staff here believe that I can grow, change,	1788	150	15	38	1991	1953	91.6%
People In a crisis, I would have the support I need	1436	359	179	26	2000	1974	72.7%
I have people who are close to me who	1511	334	127	27	1999	1972	76.6%
<i>answered question</i>					<b>2018</b>		



Percent agree and score calculated without N/A

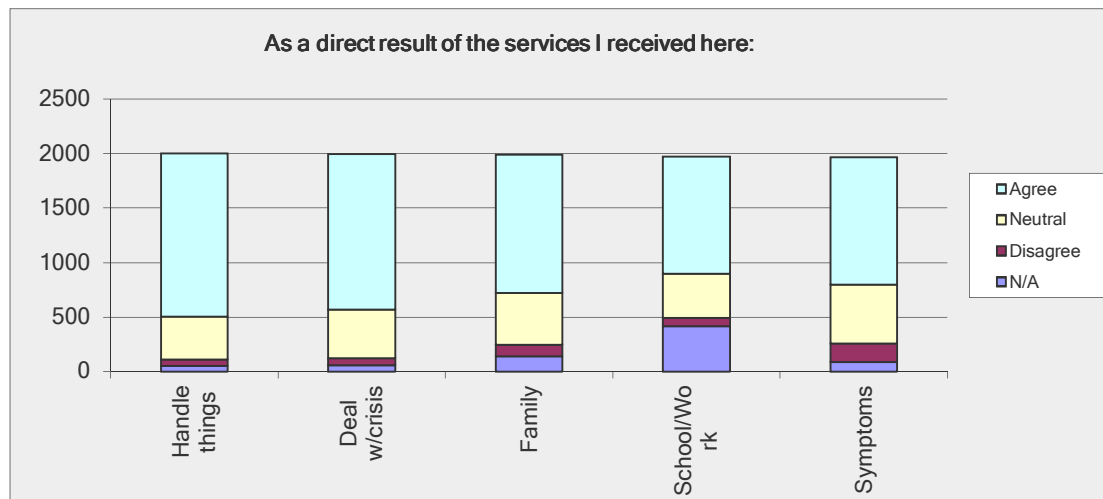
Overall Satisfaction  
87.2%

Calculated without NA. Summary of Access, Treatment Planning, Quality of Services, and Cultural Sensitivity Domains

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As a direct result of the services I received here:

Answer Options		Agree	Neutral	Disagree	N/A	Response Count	Count Without N/A	Percent Agree
Handle	I am better able to handle things when they	1497	394	58	54	2003	1949	76.8%
Deal	I am better able to deal with crisis.	1429	445	64	60	1998	1938	73.7%
Family	I am getting along better with my family.	1268	474	106	141	1989	1848	68.6%
School/Work	I do better in school and/or work.	1073	408	76	416	1973	1557	68.9%
Symptoms	My symptoms are not bothering me as	1168	546	165	90	1969	1879	62.2%
<i>answered question</i>						<b>2013</b>		



Percent agree calculated without N/A

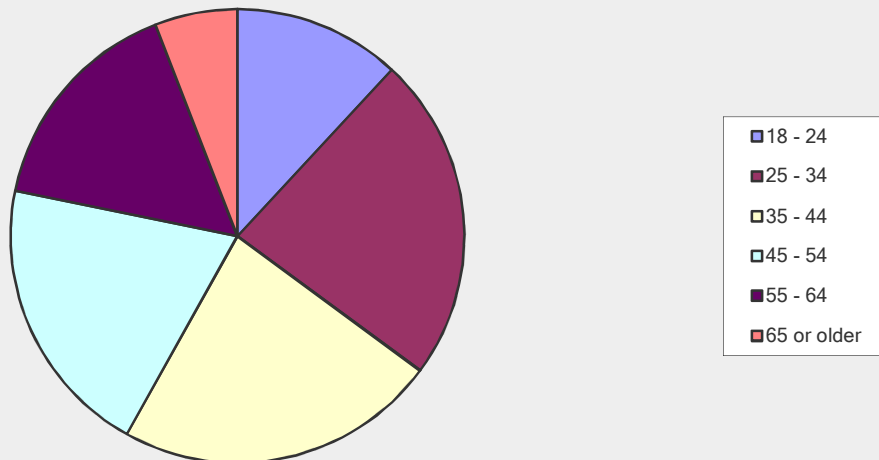
Overall Results  
0.70  
calculated without N/A

## Consumer Survey 2014 Statewide Mental Health

Please check your age for statistical purposes:

Answer Options	Response Percent	Response Count
18 - 24	11.9%	216
25 - 34	23.2%	422
35 - 44	23.0%	419
45 - 54	20.1%	365
55 - 64	15.9%	290
65 or older	5.9%	107
<b><i>answered question</i></b>		<b>1819</b>
<b><i>skipped question</i></b>		<b>199</b>

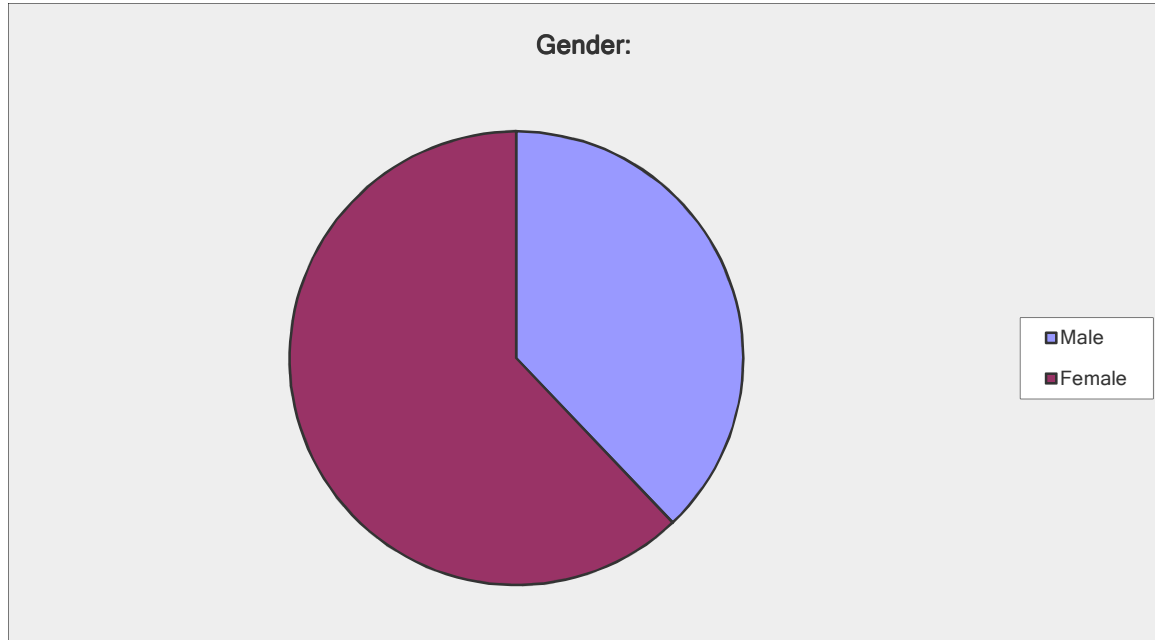
Please check your age for statistical purposes:



## Consumer Survey 2014 Statewide Mental Health

Gender:

Answer Options	Response Percent	Response Count
Male	37.9%	738
Female	62.1%	1211
<b><i>answered question</i></b>		<b>1949</b>
<b><i>skipped question</i></b>		<b>69</b>



## Consumer Survey 2014 Statewide Mental Health

### Race/Ethnicity:

Answer Options	Response Percent	Response Count
African American/Black	1.5%	28
Asian/Pacific Islander	0.6%	11
Caucasian/White	91.2%	1727
Hispanic	6.9%	131
Native American/Alaskan Native	3.1%	58
<b><i>answered question</i></b>		<b>1894</b>
<b><i>skipped question</i></b>		<b>124</b>

